

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORMInvestigator: Carolyn BuckPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2011 - 96832Date: 7/12/2011Complaint Description: 08A Rate Case Items - Opposed
19K Decoupling - Gas & ElectricFirst:Last:Complaint By: **Carl L. & Eloise A. Larson**Account Name: Carl L. & Eloise A. LarsonHome:Street:Work: (000) 000-0000City: Sun CityCBR:State: AZ Zip: 85351is:Utility Company. **Southwest Gas Corporation**Division: GasContact Name: Lisa HinesContact Phone: (520) 807-8924Nature of Complaint:

6/27/11 Mail correspondence received:

Reference: SWG Corp G-01551A-10-0458 *****OPPOSED RATES & DECOUPLING*****

CARL L. & ELOISE A. LARSON

Sun City, AZ 85351-2531

Home:

Arizona Corporate Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

JUL 13 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 JUL 13 10:43

RECEIVED

RE: Utility Name: southwest Gas Corporation

Docket Nos.: G001551A010-0458

Subject: Rate Increase and Decoupling

We, the rate payers living in Sun City, are at the bottom of the money chain. We struggle to get by and pay our bills to live.

Sun City is now a poor city; the population is getting smaller, houses are empty and not selling, maintenance is dwindling and people are discouraged. Businesses and banks are moving out. There is a lot of empty retail space. Our dreams of a decent retirement are dying.

By increasing rates of our gas usage, Southwest Gas will hit us hard from two directions; in our individual dwellings and again in our assessments we must pay for our recreation centers.

Please do not place a further burden upon Sun City's residents by allowing a rate increase at this lime to the gas

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utility. They are looking for better profits while we are trying to survive this bad economy.

Thank you for listening to our comments.

Carl L. Larson

Eloise A. Larson

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/12/11 Comments entered for the record and docketed. ***CLOSED***

End of Comments

Date Completed: 7/12/2011

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